

# Yossi Karp

Mobile: 054 20 444 69  
E-mail: [yossi@ykarp.com](mailto:yossi@ykarp.com)

[www.ykarp.com](http://www.ykarp.com)  
<http://il.linkedin.com/in/yossikarp>

## About Me

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Born in Melbourne, Australia, I made Aliyah in 2003.

By day, I develop technical content for one of the world's largest tech companies. By night, I am most content reading about the latest electronic gadgets, tech trends, and space travel.

For fun, I recorded and produced 39 episodes of "[Y. Karp? Why Not!](#)", a podcast that explored technological, business, and human topics.

I'm a "people person", unafraid of heights, cockroaches, and difficult phone calls.

## Relevant Experience

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### January 2020 to Present

*Lesson Learned:*

*Learning is an occupational perk.*

### Technical Writer

*Microsoft Corporation (Contract)*

- Editing technical documents for online Help (Azure Data Explorer and Kusto)
- Writing UI micro-text, cheat-sheets, and similar documents
- Working with Visual Studio Code, Git, and GitHub

### January 2017 to December 2019

*Lesson Learned:*

*The key to success is absolutely, definitely, and without a doubt communication.*

### Senior Project/Documentation Manager

*JBS Outsourced Technical Writing (Permanent, full-time)*

- Writer Management and Development  
*Success Story: Developed many Interns into well-trained, self-managed Technical Writers*
- Customer Support  
*Success Story: Came up with creative solutions for ensuring client satisfaction under challenging circumstances*
- Business Development  
*Success Story: Met with many companies and brought a high percentage of them to JBS, some of which became long-term, valuable clients.*
- Systems and Processes Development  
*Success Story: Implemented a new project management system, including new software and processes for managing writers, projects, and budgets.*
- Technical and Marketing Writing  
*Success Story 1: Worked closely with a very demanding customer and documented an extremely complex cybersecurity system.*  
*Success Story 2: Wrote the first few technical marketing blogs for JBS customers and so started a new line of revenue for JBS.*

**Managing multiple projects and a distributed team requires dedication, discipline, and relationship-building skills.**

### January 2016 to December 2016

*Lesson Learned:*

*Business is another level of everything.*

### Co-Founder

*StringBridge Kids*

- Website maintenance and social media management
- Sales, marketing, and finance

I also wrote instruction manuals, created and maintained marketing collateral, and wrote and maintained website copy.

**Running my own business required me to develop excellent self-discipline and a thick skin.**

**March 2012 to December 2015**

*Lesson Learned:*  
*Commitment pays.*

*Watch the Strataysys TW Team [teaser trailer](#) and [promotional video](#) I created.*

**Technical Writer**

Strataysys Limited

- Documenting and editing hardware and software
- Managing translations
- Leading the FrameMaker to Flare conversion project
- Creating PDF and responsive HTML5 CSS templates
- Training and troubleshooting Flare for the TW team

Succeeding at this job required creativity, perseverance and a high EQ.

**July 2011 to February 2012**

*Lesson Learned:*  
*Pushing the envelope can be exhilarating.*

**Technical Coordinator (STB Security)**

NDS Limited

- Performing code reviews
- Coordinating Program Managers, HW manufacturers and chip vendors

I learned many new technologies, systems and methodologies.

**February 2008 to July 2011**

*Lesson Learned:*  
*Nothing ventured, nothing gained.*

**Technical Writer**

NDS Limited

- Editing and managing technical documentation
- Building and managing databases
- Training and troubleshooting

Co-Inventor of UK Patent Application  
**GB1107600.7:**  
**["User Device With Gaze Tracker"](#)**

**2006 to 2008**

*Lesson Learned:*  
*The reward is proportional to the effort expended.*

**Patents Paralegal Team Leader**

NDS Limited

- Leading a team of Paralegals
- Creating patent drawings for patent applications

Winner of the 2007 CEO Award for Outstanding Customer Service

**2004 to 2006**

*Lesson Learned:*  
*I can do it, no matter what.*

**Patents Coordinator**

NDS Limited

- All aspects of patent administration, including reorganizing systems and processes
- Building and maintaining key MS Access databases

**Skills**

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**Tools**

- Git, GitHub, and Visual Studio Code
- MadCap Flare, Adobe FrameMaker
- MS Office, including Access and Visio
- Confluence, Zendesk, and Freshdesk
- Readme and Jazzy
- Photo editing, communication, and productivity software

**Computer Languages Communication**

- Markdown, CSS, and HTML
- Excellent written and verbal communication skills
- Mother tongue English and spoken Hebrew
- Can read and understand Python and JSON

**Education**

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**2008**

**Certificate of Technical Communications**  
WritePoint Ltd (Jerusalem)

**1996**

**Graduate Diploma in Business Systems**  
Royal Melbourne Institute of Technology (Melbourne, Australia)

**1992-1994**

**BA Language and Culture**  
Deakin University (Melbourne, Australia)